



Ziyad Technical Resource Consulting LLC

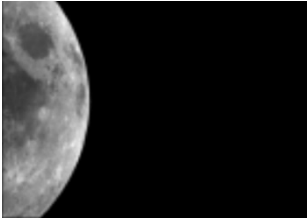


Nigel A. Ziyad, PhD. – CEO
CEO@ztrc.net

4N584 Campton Crossings Drive, Suite 100
St. Charles, IL 60175
(630) 587-6224




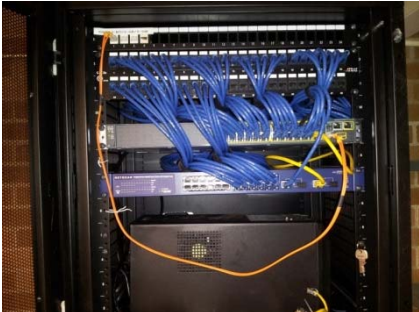

Company Overview



Established in 2002, Ziyad Technical Resource Consulting, LLC (ZTRC) evolves from many years of experience with fortune 500 companies and government agencies such as General Electric, IBM, Boeing, United Airlines, and NASA Goddard Space Flight Center.

ZTRC has great success providing the "Right Resources" to solve any technology problem a client encounters. ZTRC also established alliances with leading experts and consultants to develop quality solutions with the added expertise of the manufacturer. ZTRC has the potential to take your system requirements from concept, to design, to completion.

The project managers and engineers at ZTRC can build your IT-solution from the ground up while keeping your objectives in focus.

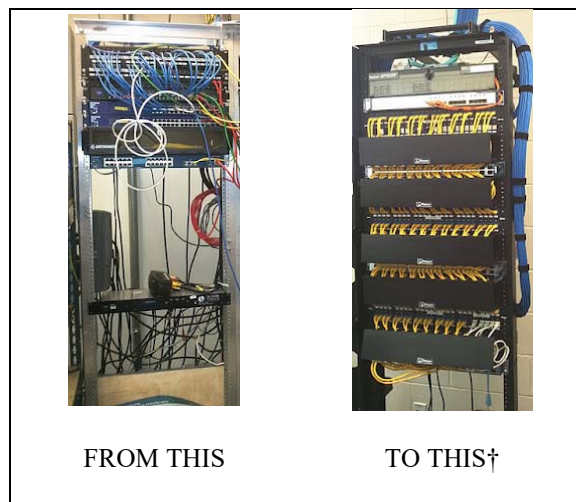
<p style="text-align: center;">SECURITY</p>  <p style="text-align: center;">Video Surveillance Access Control (Security Personnel via PremierPartner)</p>	<p style="text-align: center;">INFRASTRUCTURE</p>  <p style="text-align: center;">Network Infrastructure Equipment (Computers, Phones, Routers, Firewall, Switches, Servers, UPS, Racks, Cabling, Software)</p>	<p style="text-align: center;">CLOUD SERVICES</p>  <p style="text-align: center;">Hosted Email/Website, Unified Communications (e.g. hosted phone service), Desktop Virtualization, Backup Recovery, Servers, Data Security, Conferencing, and Remote Management (Managed Services)</p>
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Award winning Police Center for 911 communications in Lawrenceville, Georgia designed by some of our engineers.

Why Choose ZTRC?

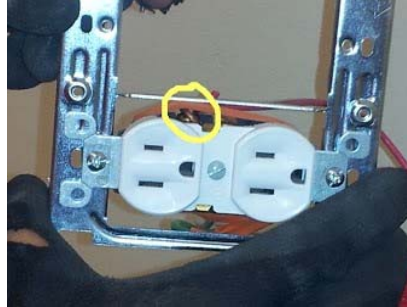
The Difference is Engineering! At NASA, when a spacecraft is sent to space, there is rarely an opportunity for a do over. Thus our philosophy is to “Get it right the first time!” So we are dedicated to achieving a high level of **QUALITY** and **CUSTOMER SERVICE!** Your project is placed in the care of an organization that will be concerned about the quality of your solution and making it work for you seamlessly. ZTRC will not be satisfied until **YOU** are satisfied. With ZTRC, only **Certified and Experienced** contractors and designers care for your project. Never will a student or amateur professional be responsible for any technical work. Get the best! Cheap and inexperienced labor will eventually cost you more money in rework and costly downtime. With our network, we have experienced teams all over the country to serve you.



†Quality of solution varies with budget and user requirements

Example of amateur work compared to a professional install. Home-made wires can have intermittent failures and improperly connected devices can cause internet connection failures. The lack of organization and documentation leads to increased costs when trouble-shooting problems.

Because **YOUR SUCCESS IS OUR SUCCESS**, we will pay close attention to detail and leave no stone unturned.



We discovered power plugs improperly installed with loose wiring throughout the building at one of our installations.



Upgraded network equipment with structured cabling at United Airlines managed by CEO of ZTRC.

We are partnered with major companies such as Cisco (including Meraki), Dell, Lenovo, Netgear, Microsoft, Video-Insight, Isonas, and we are adding more partnerships to give you more access to quality products and services. We have a partnership with two of the largest international distributorships which allow us to offer you the best pricing to millions more products as well as access to professional services insuring that there is always a qualified professional to install or manage your equipment. You will have the confidence that you will get the best with the full support of the best companies in the country.

In Summary

- ✓ **Your project is in the care of an Electrical Engineer with work experience in the IETF and a former professor, not a technician.**
- ✓ **Your equipment is always new and direct from the manufacturer. Never remanufactured or substitute equipment used in your installation**
- ✓ **Your installation is only done by qualified professionals with full quality control. You are assured to have complete diagrams, configuration information, and photo documentation.**
- ✓ **Your cable installation is structured and installed to meet or exceed code requirements**
- ✓ **Your design is checked for consistency.**
- ✓ **Your Satisfaction is 100% guaranteed.**



AREAS OF FOCUS

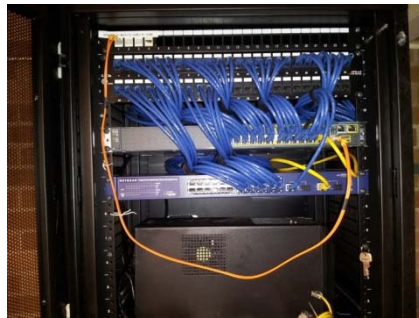
We are focused on 3 major Areas: Security, Network Infrastructure, and Cloud Services including Managed Services.

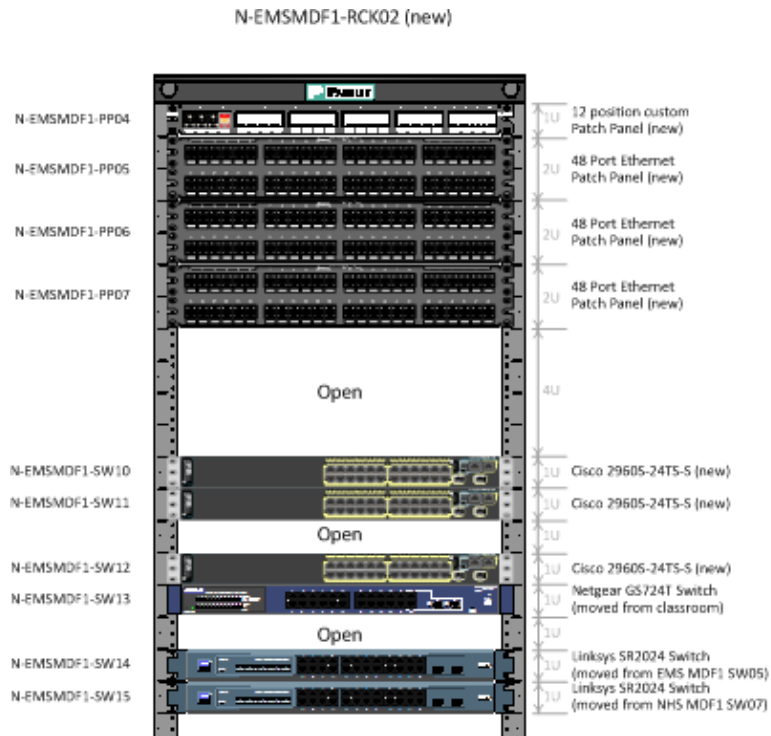
SECURITY



Ziyad Technical Resource Consulting, LLC (ZTRC) is a proud partner of Video-Insight for video surveillance security. We are also partnering with ISONAS to provide access control via an IP connection. Our newest partner in security is AGB Investigative Services, Inc. providing access to Security Personnel and Cybersecurity expertise.

NETWORK INFRASTRUCTURE





Ziyad Technical Resource Consulting, LLC (ZTRC) is partnered with the top infrastructure companies such as CISCO and DELL to give you the assurance of their validated expertise to develop or update your network. Our partnerships with other manufactures insure that you get the best devices and services to satisfy your particular need.

Cabling is installed to ensure the proper codes are observed and to standards such as ANSI/TIA-569-C.



Commonly found in other installations where bridal rings are installed without the saddle. The saddle eliminates bending and stretching of the cable that could result in signal loss.



Servers consolidated into new machines and a new rack.

CLOUD SERVICES



ZTRC offers services for Hosted Email, Unified Communications (e.g. hosted phone service), Desktop Vitalization, Backup Recovery, Servers, Data Security, Conferencing, and Remote Management (Managed Services). Other services that our customers need are being added as demand increases. So build your network and services in the cloud and you will have additional piece of mind.

Additional services and equipment sales are available. Contact us for the latest computer equipment, tablets, printers, toner, etc. that you may also need. Let us help you to serve your community better.

School Services and the E-Rate Program
(E-RATE SPIN: 143034676)



ZTRC has been helping schools run better since 2002. We offer a full range of technology improvements and support for participants in the Schools and Libraries Universal Service Fund or E-Rate program. We offer services in

Category One:

- Telecommunications
 - VoIP Telephone systems by RingCentral and Intermedia

Category Two:

- Internal Connections
 - All eligible data center equipment and software. WIFI by CISCO, Meraki, Dell (SonicWALL), or Netgear
- Basic Maintenance
 - Scheduled On-site support, Remote support, and OEM maintenance agreements.



E-rate References:

Schools and Libraries Universal Service Fund (E-Rate) Projects

ASPIRA Schools, Chief Strategic Officer MariBeth Welch, Ph.D.
2415 N. Milwaukee Ave. Chicago, IL 60647 (773)-252-0970

Sunnybrook School District 171, Business Manager Mark Crotty
19266 Burnham Avenue Lansing, IL 60438 (708)-895-0750

St. Ethelreda School, Principal Denise Spells
8734 S. Paulina St. Chicago State: IL Zip: 60620 (773) 238-1757





Nigel A. Ziyad, PhD Biography

Dr. Nigel Ziyad has a PhD in Electrical Engineering from Howard University and attended University of Virginia and Cornell University for his Masters and Bachelor's degrees respectively. With continued work in Computer Technology and Engineering, Dr. Ziyad has worked on engineering and IT projects for IBM, Boeing, Motorola, NASA, and United Airlines (IT, United.com, and Revenue Accounting) before starting a consulting company. He currently holds a Secret Clearance with the United States Department of Defense. As a NASA researcher developing intelligent techniques to predict failures of satellites, he has embraced the philosophy of "getting it done right the first time" a core philosophy and approach to his work ethic, since there is typically no second chance to fix a mistake once a spacecraft is in space. His experience in network protocol development while developing standards for the internet and 3G cell phones has given him an in-depth understanding of networking. As a professor at Chicago State University in the Technology and Education department, he taught the Cisco Certified Network Assistant (CCNA) Certification course for two years. During his tenure, he also taught various subjects to educators seeking Bachelor's and Master's Degrees in Teaching. His true passion is developing technologies for schools and educators. Dr. Ziyad has distinguished himself among educators, peers and in the information technology industry;

- 2001 Engineer of the Year Award Special Recognition -- February 2001
- Member of Internet Engineering Task Force (IETF) 2001 – SIP, SIP compression, Instant Messaging research
- Fellowships: Howard University Ph.D. Terminal Fellowship Selection Committee 1995, 1996, 1998; GEM Ph.D. Engineering Fellowship; Patricia Roberts Harris Fellowship; District of Columbia Space Fellowship; Danforth Fellowship; GEM M.S. Engineering Fellowship-IBM sponsor



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**ERATE SPIN: 143034676
DUNS: 961531667
CAGE/NCAGE: 66KF6**

North American Industry Classification System (NAICS)

541511	Custom Computer Programming Services
541512	Computer Systems Design Services
541519	Other Computer Related Services
611420	Computer Training
811212	Computer and Office Machine Repair and Maintenance



PARTNERSHIPS AND AFFILIATES:

Security:			
Video Insight	Isonas	AGB Investigative Services, Inc.	
Infrastructure:			
Cisco/Meraki	Dell Computer	Lenovo/IBM	Netgear
Juniper			
Software:			
Microsoft	VMWare		
Internet:			
MidPhase	GoDaddy		
Cloud			
Ingram-Micro Cloud			
Communication			
RingCentral			
Backup & Recovery			
DATTO	Veeam	Crashplan	
Services			
Ingram-Micro Link	Thom Infotech	FieldNation	Barrister Global Services
Distributors			
Ingram Micro	D&H	CDW	Securematic
Mohawk Networks	Netria	Still Water Networks	



LLC FILE DETAIL REPORT

Entity Name	ZIYAD TECHNICAL RESOURCE CONSULTING LLC	File Number	03466027
Status	ACTIVE	On	12/05/2015
Entity Type	LLC	Type of LLC	Domestic
File Date	12/07/2010	Jurisdiction	IL
Agent Name	NIGEL A. ZIYAD	Agent Change Date	12/07/2010
Agent Street Address	4N584 CAMPTON CROSSINGS DR	Principal Office	4N584 CAMPTON CROSSINGS DRIVE SAINT CHARLES, IL 601750000
Agent City	SAINT CHARLES	Management Type	MBR View
Agent Zip	60175	Duration	PERPETUAL
Annual Report Filing Date	12/05/2015	For Year	2015
Series Name	NOT AUTHORIZED TO ESTABLISH SERIES		

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